

Navigating Resilience

Key Insights for Public Service Leaders

The current situation for Public Service organizations

Risks for inflation, GDP decline, and recession are increasing, leading to greater government response and intervention.

0.8–2.8%

Potential increase in US inflation

0.3–3.9%

Potential fall in US GDP

\$200

Per-item duty on global postal shipments set to increase on June 1st

\$4,900

Potential additional yearly costs for US households

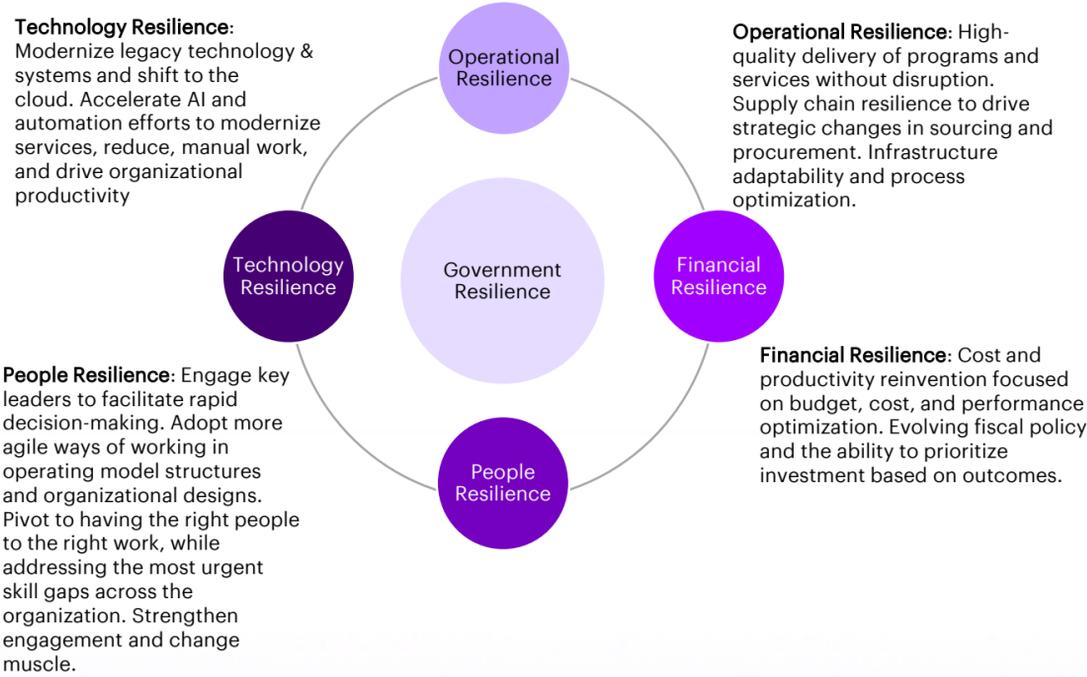
Sources: Accenture research
The White House | De Minimis Exemptions

Top leadership concerns

- Rising Input Costs**- Already resource constrained organizations will grapple with higher input costs (e.g., transportation, construction, healthcare)
- Economic Response**- Inflation and increased cost of living may require governments to make recession-like responses.
- Operational Continuity**- Global tariffs can lead to delays and disruption in service delivery in areas like education, infrastructure and education.
- Workforce Strain** -uncertainty strains workforces, limiting ability to scale without driving up wages.
- Data and Technology Gaps** – lack of the right data and seamless technology limit productivity and enhanced decision-making.

What makes a resilient government?

Resiliency will be the key differentiator for governments who can navigate this uncertain economic and policy environment.



Resilience for today and tomorrow

Resilience across these dimensions is the key to responding to the uncertain economic and policy environment ahead. Consider no regret moves that will yield value regardless of how the tariff environment evolves.

	What to do Now	What to do Next
Operational Resilience	Optimize processes for greater efficiency	Look across ecosystem and invest in Public-private partnerships (P3)
Financial Resilience	Build capability for ongoing scenario planning and capacity building to meet outcomes that matter	Use agentic AI and simulation and scenario modeling help agencies reprioritize investments
People Resilience	Inventory the skills of your workforce today to identify critical vacancies, skill gaps and areas of redeployment across the organization	Build next-best-action capabilities through AI and upskill workforce accordingly
Technology Resilience	Assess data and systems related to scenario plans developed	Develop capabilities for AI-enabled next-best-action

To learn more about how to turn resilience into a competitive edge visit:

<https://www.accenture.com/us-en/insights/strategy/navigating-new-tariff-landscape-economic-impact>