

**Accenture** Song

# **SUPPLIER'S GUIDE TO INVOICING**

**—Accenture Song (Thailand)  
Co., Ltd.**

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## 2 Introduction

Dear Supplier, thank you for providing goods or services to Accenture Song (Thailand) Co., Ltd. We always aim to pay suppliers on time, within the payment terms that have been agreed upon, and will also follow local government regulations where applicable. This can only be achieved with the cooperation of our suppliers – please follow the guidelines outlined in this document to ensure that we can meet these targets.

### 2.1 Establishing and Maintaining Your Supplier Profile

- Accenture Song (Thailand) Co., Ltd now uses an online portal called True Supplier Marketplace (TSM) for maintaining contact and payment details for all suppliers.
- Please ensure the contact and payment details that Accenture Song (Thailand) Co., Ltd has on file are always current. If your mailing address, Purchase Order (PO) receipt email address, contact information, bank information, or phone numbers change, please go to your company's profile in the [True Supplier Marketplace](#) and update your details.
- If you have not yet created your company's profile in the True Supplier Marketplace (TSM), please contact [CAM.Procurement.Supp@accenture.com](mailto:CAM.Procurement.Supp@accenture.com) and you will be provided with guidance and a link to the True Supplier Marketplace (TSM).

### 2.2 Credit Terms

- Standard payment terms are **30 days** from the receipt of a valid legal duly submitted VAT Invoice (Refer to 'Submitting Invoices', section 2.5) unless alternate payment terms have been agreed upon in writing with us.
- Invoice due dates mentioned on the invoice will **not** be taken into consideration whilst making the payments.

### 2.3 Preparing Invoices

Please include all the following information on the invoice:

- Your full legal Name, Address, VAT Number, and contact details of your finance team for us to communicate in case of any queries.
  - Invoice number / applicable reference number, Invoice date, Tax Identification # (if relevant), Total amount to be paid, and detailed description of the goods or services that were delivered or rendered.
  - E-mail address of the contact who requested the goods or services. (**Note:** This employee will be asked to confirm receipt of the goods or services and verify the accuracy of the invoice before the payment can be released. This is essential if no PO number has been provided.)
  - Our Purchase Order (PO) number beginning with **60XXXXXXXX** or **80XXXXXXXX** on the invoices (where the goods & services are provided against a PO). **Note:** We will not be liable for late payment fees if a PO number has been provided to the supplier but not included on the invoice.
  - Your complete banking details (Sort code, Swift Code, Account #, IBAN, etc).
  - Accenture Tax Number.
- Accenture Bill to Address (including Accenture Legal Entity):

**Accenture Song (Thailand) Co., Ltd. (Head Office)**

1706/34 Rama VI Road,  
Rongmuang, Pathumwan,  
Bangkok, 10330 Thailand

**Tax ID: 0105553134144**

- If you are issuing a credit note against a cancelled invoice, kindly quote the corresponding invoice reference against which the credit note is being issued; alternatively, please quote complete details for issuance of the credit note to enable us to account for it appropriately.

**NOTE: Any incomplete information may result in a delay in payment from Accenture**

## **2.4 Special Instructions for Purchase Order (PO) Invoices**

- Please ensure that for purchase commitments over **US\$5,000** (excluding VAT), the requestor provides you with a Purchase Order (PO) number. This number must be referenced on the invoice. [Note that there may be cases whereby certain purchases will require POs for orders over **US\$1,000** (excluding VAT)].
- If you are providing goods and services to us under more than one PO, you must invoice for each PO separately. Only one PO can be referenced per invoice.
- The details and item-wise breakup on the invoice must match exactly with the description noted on the PO. (For example, the 'Bill To' address must match exactly that outlined in the PO). Always reference the appropriate PO line-item number for each line item on the invoice.
- Please note that a Purchase Requisition Number ("**PRXXXXX**") will **not** be accepted, please quote only a valid PO number (e.g., "**60XXXXXXXX**" or "**80XXXXXXXX**").
- Invoice value /quantity should **not** exceed the PO value/quantity. In case of any issues please get in touch with your requestor to update the PO as required.
- Invoice date must be issued later than PO date.

## **2.5 Submitting Invoices**

**NOTE: The below instructions are intended for vendors who submit invoices manually, not using a specific tool (e.g., IQN, Ariba Network, SAP RE-FX etc).**

- Suppliers are requested to issue all invoices on a timely basis – at the latest within 30 days after the month in which the associated goods or services were performed or in which such fees, costs, expenses, or charges were incurred.
- Kindly submit all invoices within **2 business days** from the invoice date.
- Invoices received over 30 days after the invoice date – or where the invoice due date has already passed - will be rejected, with a request to reissue with a new invoice date.
- A reconciliation exercise should be completed by the supplier on at least an annual basis to ensure there are no outstanding invoices unpaid.
- Failure to issue or submit invoices on a timely basis may result in payments being delayed. **In no event shall Accenture Song (Thailand) Co., Ltd be liable for any fees, costs, expenses, or other charges where invoices are not submitted accurately or promptly.**
- Please send a soft copy of the invoice(s) directly to [CAM.TH.einv@accenture.com](mailto:CAM.TH.einv@accenture.com) in a non-manipulative format e.g., PDF, TIF, **and original hardcopy to** Bill to Address as specified in section 2.3 (with Attn to – Controllership Team).

- Please submit 1 PDF document per invoice. Ensure that all supporting information related to a particular invoice is in 1 PDF file only, with the invoice being the 1st page and any other relevant supporting information on the subsequent pages.
- Max 1MB per attachment, Max 20 attachments per mail, and Max 10MB per email (including attachments). **Do not encrypt** or digitally sign the emails.
- You will receive a notification on the successful submission/rejection of the invoice which will indicate our invoice tracking number (URN#). **This URN# should be used as a reference in all communications regarding your invoice.**
- Please check with the customer support team (see section 2.7) before resubmitting any invoices that were submitted earlier. **Invoices sent to personal mailboxes or directly to our employees will be deemed as not received.**
- Please do **not** submit original invoices to our employees who requested the goods or services. If you need to send a copy of the invoice to your contact at their request, please clearly indicate on the invoice that it is a copy and has already been submitted to Payables. This will help to prevent duplication in our systems and prevent payment delays.

## 2.6 Supplier Standards of Conduct

Accenture Song (Thailand) Co., Ltd is committed to conducting its business free from unlawful, unethical, or fraudulent activity. Suppliers are expected to act in a manner consistent with the ethical and professional standards of Accenture Song (Thailand) Co., Ltd outlined in Accenture Song (Thailand) Co., Ltd Supplier Standards of Conduct, including reporting promptly unlawful, fraudulent, or unethical conduct. Accenture Song (Thailand) Co., Ltd has established reporting mechanisms and prohibits retaliation or other adverse action for reporting such conduct. A copy of Accenture Song (Thailand) Co., Ltd Supplier Standards of Conduct can be found at the following address: [www.accenture.com/codeofbusinessethics](http://www.accenture.com/codeofbusinessethics).

## 2.7 Further Information & Assistance

- Accenture Song (Thailand) Co., Ltd is pleased to announce a new service for its suppliers and vendors called [My Supplier Portal \(MSP\)](#). MSP is a web-based tool that enables suppliers to view the status of their invoices and payment information via the Internet 24x7.
- The full MSP link is: <https://eme.mysupplierportal.com/ACC/SSOLogin.html>
- Please note that the [CAM.TH.einv@accenture.com](mailto:CAM.TH.einv@accenture.com) email address is for invoice submission only – all queries, concerns, or statements should be routed through our customer support team at [CAM.Procurement.Supp@accenture.com](mailto:CAM.Procurement.Supp@accenture.com).
- For information regarding your Supplier Profile, Invoices, Payments, Purchase Orders, or access to My Supplier Portal, please contact [CAM.Procurement.Supp@accenture.com](mailto:CAM.Procurement.Supp@accenture.com).

### 3 Document Version Control

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v2.0	17/07/2024	Added "Head Office" to the bill to address

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