## accenture

## **HERBOT**

## **Video transcript**

Does your employee experience meet expectations? Can it drive efficiency and support your digital strategy?

With Accenture's HERBOT chatbot, the intelligent enterprise can empower people to manage their own data and personnel information.

From leave requests and checking bank details, to creating or updating personal information, HERBOT acts as a guide for any available information in SAP SuccessFactors.

HERBOT uses text or voice recognition to have a conversation with your employees, helping them navigate information, questions, or activities.

The simple and intuitive interaction streamlines requests and processes, helping you add value to the employee experience.

And now your HR people are freed from routine tasks, they're able to move from admin operations to a more strategic function.

With built-in analytics and feedback, HERBOT provides visibility on the changing needs of employees, and satisfaction with the chatbot experience – ensuring you can evolve the way it works.

Accelerate your enterprise transformation with the digital agent.

To find out how Accenture can help you innovate your employee experience, visit our website www.accenture.com/sapbtp.

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