



Operations 360° Virtual Tours

CHENNAI

Banking Operations
Video Transcript

Welcome to the virtual tour of our Intelligent Operations Center in Chennai.

This short video can be paused at any point if you want to look around for longer. If you are watching this on your laptop, you can navigate the 360-degree experience using your cursor or touchscreen. You may also use a virtual reality headset for a fully immersive experience.

Ready?
Let's go!

Welcome to Chennai!

The cultural capital and gateway city of South India, Chennai is renowned for its education system and one of the highest literacy rates in India. The city is also a keeper of South Indian artistic, religious and culinary tradition.

Our Chennai Intelligent Operations Center is one of our 50+ centers around the world dedicated to enabling your journey to intelligent operations, and one of 30+ centers that specialize in driving exceptional innovation needed to build a banking function that's ready for the future.

This facility, like all our other locations, is fully ISO® 14001 Environmental Management System-Certified. From smart meters to renewable energy, we continue to assess and minimize how we impact our environment.

Our diverse teams of industry, functional and domain experts work together in a collaborative and innovative space at this facility.

This is where we work with you to address quality and productivity issues. Our team is well-suited to manage your Banking operations including Credit, Payment and Core Banking services.

We are experienced in managing customer communications, minimizing operational pressures, and ensuring compliance. We will work with you to transform your banking operations into an agile, resilient operating model.

At the heart of our approach for accelerating the journey to digital, data-driven, intelligent operations is our SynOps platform.

SynOps orchestrates the optimal combination of human + machine talent, driven by data and insights, to create an evolved, intelligent operating model, to deliver target business outcomes.

The SynOps dashboard help us continuously monitor the performance of people and technologies. Ultimately, giving us the control to get ahead of issues before they become critical.

Exceptional talent.
Innovative technology.
Powerful Insights

SynOps is powering intelligent operations.

Copyright © 2021 Accenture
All rights reserved.

Accenture, its logo, and High
Performance Delivered are
trademarks of Accenture.