



Operations 360° Virtual Tours

CHENNAI

Health

Video Transcript

Welcome to the virtual tour of our Intelligent Operations Center in Chennai.

This short video can be paused at any point if you want to look around for longer. If you are watching this on your laptop, you can navigate the 360-degree experience using your cursor or touchscreen. You may also use a virtual reality headset for a fully immersive experience.

Ready?

Let's go!

Welcome to Chennai!

The cultural capital and gateway city of South India, Chennai is renowned for its education system and one of the highest literacy rates in India. The city is also a keeper of South Indian artistic, religious and culinary tradition.

Our Chennai Intelligent Operations Center is one of our 50+ centers around the globe dedicated to enabling your journey to intelligent operations, and one of 10 centers that specialize in driving exceptional innovation needed to build a Healthcare function that's ready for the future.

Our diverse team of health industry and domain experts work together in a collaborative and innovative space, focused on healthcare processes including:

- Complex Claims and Administrative Appeals;
- Membership, including benefits set up, enrollment and billing; and
- Provider Network Management.

Health Leaders can accelerate innovation, drive revenue growth and continuously reduce medical and administrative cost and improve provider, member & group satisfaction. In short, the back office is now expected to power the front office keeping members at the heart of what we do every day in operations.

At our Chennai Delivery Center, we will work with you to deliver healthcare business process services, using design thinking and our proprietary technology to transform your healthcare operation to be insights driven and agile in today's disruptive world

At the heart of our approach for accelerating the journey to digital, data-driven, intelligent operations is our SynOps platform.

SynOps orchestrates the optimal combination of human + machine talent, driven by data and insights, to create an evolved, intelligent operating model, to deliver target business outcomes.

The SynOps dashboard help us continuously monitor the performance of people and technologies. Ultimately, giving us the control to get ahead of issues before they become critical.

Exceptional talent.
Innovative technology.
Powerful Insights

SynOps is powering intelligent operations.

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